



Competencies for Chlamydia Screening and Treatment Enhanced Service using the General Level Framework Quick Reference Guide

This quick reference guide shows where the HAG competencies specifically map to the GLF behaviours. A comprehensive document mapping the GLF against the enhanced service specification (where this exists) and the use of PGDs is available at www.codeg.org. The mapping interprets the key GLF behaviours for the enhanced service. Pharmacists using the GLF are advised to access the comprehensive document.

Delivery of Patient Care Cluster	Link to HAG Competencies ^{1,11} for Chlamydia Screening and Treatment Services*	Examples of Evidence for a Portfolio
Patient Assessment Uses appropriate questioning to obtain relevant information from the patient	1e) Able to carry out the taking of sexual history 2j) Able to carry out assessment and treatment of asymptomatic Chlamydia infection Tf) Able to demonstrate knowledge of the clinical content of the relevant PGD.	Witness Statement Record from informal/formal training role play/OSCE e.g. HAG workshop Completion of CPPE open learning programme 'Dealing with difficult discussions' Completion of CPPE open learning programme 'Sexual Health: Testing and Treating' Case Example demonstrating patient assessment Critical Incident e.g. where information was later identified that could have been elicited earlier
Consultation or referral Pharmaceutical or health problems are appropriately referred	1g) Understands how and when to refer clients and when to ask for support or advice	Case example where referral to local services took place List of local services Application of Level 1 information pack (thus demonstrating

		<p>knowledge of content)</p> <p>Successful completion of HAG workshop assessments</p>
<p>Patient consent Satisfactorily obtains patient consent if appropriate</p>	<p>1h) Understands confidentiality issues and has an awareness of their role in the process of child protection</p>	<p>Service documentation showing consent</p> <p>Case example demonstrating where consent was problematic</p> <p>Completion of CPPE online assessment 'Safeguarding and Child Protection'</p> <p>Successful completion of HAG workshop <u>or similar</u> assessments (i.e. MCQ and role play)</p>
<p>Drug interactions Identified, Prioritised and Acted upon</p>	<p>2i) Able to counsel and advise on the treatment of Chlamydia infection.</p> <p>Td) Understands the pharmacotherapy for the full range of available medication and appropriate clinical guidance (e.g. NICE).</p> <p>Tf) Able to demonstrate knowledge of the clinical content of the relevant Patient Group Direction(s).</p>	<p>For all of these behaviours case examples using straight forward supplies and/or examples where an exclusion criterion was identified and the supply not made.</p> <p>CPD entry demonstrating that clinical knowledge is updated (e.g. review articles, completion of formal CE programmes)</p> <p>Completion of CPPE open learning programme 'Sexual Health: Testing and Treating'</p>
<p>The prescription is legal Legality of prescription is ensured</p>	<p>2l) Understands and is able to apply the medico-legal aspects of Sexually Transmitted Infection Screening and treatment and where appropriate, in accordance with the PGD</p>	
<p>Labeling of the medicine The label on the dispensed medicine includes required information</p>	<p>2l) Understands and is able to apply the medico-legal aspects of Sexually Transmitted Infection Screening and treatment and where appropriate, in accordance with the PGD</p>	<p>A copy of an anonymised label could be used with a case example</p>
<p>Public Health Provides lifestyle advice appropriately</p>	<p>1a) Able to raise and respond to the issue of sexual health and/or make the offer of Chlamydia screening to men and women.</p> <p>1c) Able to counsel and advise on screening</p> <p>1d) Understands and is aware of common sexually transmitted infections including signs and symptoms.</p> <p>1f) Able to give advice on safer sex.</p> <p>2k) Able to carry out partner notification in conjunction with appropriate colleagues where this service is required.</p> <p>6b) Able to carry out partner management, in conjunction with</p>	<p>Copies of leaflets available or given to clients</p> <p>Witness statement demonstrating this competence</p> <p>Case example demonstrating public health activities</p> <p>CPD entry demonstrating update on knowledge in this area</p> <p>Copy of any quality indicator information supplied to the PCT</p>

	appropriate colleagues 6c) Able to counsel and advise on the tracing of clients	
Need for information is identified Patient need for information is accurately identified	1b) Able to communicate with clients appropriately and sensitively. 2i) Able to counsel and advise on the treatment of Chlamydia infection	Case example demonstrating patient information gathering
Provision of written information Appropriate information is provided	1b) Able to communicate with clients appropriately and sensitively	Copies of leaflets available or given to clients List of useful internet sites passed on to clients List of local related services
Use of Guidelines Current clinical guidelines are applied as appropriate	1c) Able to counsel and advise on screening 2i) Able to counsel and advise on the treatment of Chlamydia infection 2j) Able to carry out assessment and treatment of asymptomatic Chlamydia infection Td) Understands the pharmacotherapy for the full range of available medication and appropriate clinical guidance (e.g. NICE).	Copy of Guideline (or executive summary) Case example demonstrating where guidance applied Critical evaluation of local guidance compared to national or other guidance.
Record of contributions Appropriate documentation of the intervention is completed	2l) Understands and is able to apply the medico-legal aspects of Sexually Transmitted Infection Screening and treatment and where appropriate, in accordance with the PGD	A completed service proforma or record sheet
Personal Competency Cluster	Link to HAG Competencies for Chlamydia Screening and Treatment Services	Examples of Evidence for a Portfolio
Prioritisation Prioritises work well	6a) Able to carry out extended management of asymptomatic Chlamydia infection. 6b) Able to carry out partner management, in conjunction with appropriate colleagues. 6c) Able to counsel and advise on the tracing of clients.	Case example demonstrating prioritisation Service audit
Communication with (client/carer and health professionals and PCO) Communication is clear,	1a) Able to raise or respond to the issue of sexual health and/or make the offer of Chlamydia screening to men and women 1b) Able to communicate with clients appropriately and sensitively	Witness statements demonstrating communication skills Case example demonstrating where communication was difficult

precise and appropriate	1c) Able to counsel and advise on screening 2i) able to counsel and advise on the treatment of Chlamydia Infection	Successful completion of HAG workshop assessments
Multi-disciplinary Team Recognises the value of other health professionals and uses appropriate channels for referral	1g) Understands how and when to refer clients (signposting) and when to ask for support from others. 2k) Able to carry out partner notification in conjunction with appropriate colleagues where this service is required. 6b) Able to carry out partner management, in conjunction with appropriate colleagues	Local Referral Pathways/services Case example demonstrating where referral was made Application of Level 1 information pack (thus demonstrating knowledge of content) Successful completion of HAG workshop assessments
Confidentiality Maintains confidentiality	1h) Understands confidentiality issues and has an awareness of their role in the process of child protection	Premises accreditation record Critical incident demonstrating confidentiality issues Completion of CPPE open learning programme 'Dealing with difficult discussions'
Legislation	1h) Understands confidentiality issues and has an awareness of their role in the process of child protection 2l) Understands and is able to apply the medico-legal aspects of Sexually Transmitted Infection screening and treatment and where appropriate, in accordance with Patient Group Directions	Critical incident demonstrating legal issues Completion of CPPE online assessment 'Safeguarding and Child Protection'
Problem Solving Cluster	Link to HAG Competencies for Chlamydia Screening and Treatment Services	Examples of Evidence for a Portfolio
Pathophysiology Knowledge of pathophysiology	1d) Understands and is aware of common sexually transmitted infections including signs and symptoms	CPD entry relating to the disease state of Chlamydia or its management
Pharmacology Able to discuss how drugs work	2i) Able to counsel and advise on the treatment of Chlamydia Infection 2j) Able to carry out assessment and treatment of asymptomatic Chlamydia infection	Attendance at local workshop on Chlamydia screening and treatment service
Side effects Able to describe the major side effects of drugs	Td) Understands the pharmacotherapy for the full range of available medication and the appropriate clinical guidelines Tf) Able to demonstrate knowledge of the clinical content of	Completion of CPPE open learning programme 'Sexual Health: Testing and Treating' Case example demonstrating managing the side effects of

	the relevant PGD.	treatment
Problem identification Able to identify problems	2i) Able to counsel and advise on the treatment of Chlamydia infection 2j) Able to carry out assessment and treatment of asymptomatic Chlamydia infection. 6a) Able to carry out extended management of asymptomatic Chlamydia infection. 6b) Able to carry out partner management, in conjunction with appropriate colleagues. 6c) Able to counsel and advise on the tracing of clients.	Case Example demonstrating solving problems for patients Critical Incident demonstrating managing a problem associated with the service
Management and Organisation Cluster	Link to HAG Competencies for Chlamydia Screening and Treatment Services	Examples of Evidence for a Portfolio
Standard Operating Procedures Uses relevant and up to date procedures for practice	2l) Understands and is able to apply the medico-legal aspects of Sexually Transmitted Infection screening and treatment and where appropriate, in accordance with Patient Group Directions	Examples of SOPs used for the service Critical review of the service related SOP Record of training pharmacy team about the SOP and service specification. Witness statement from a person observing specimen collection process

ⁱ Harmonisation of Accreditation Group (HAG) “Competencies and Training Framework: Provision of Chlamydia Screening and Treatment Service Level 1 (Screening) and Level 2 (Screening and Treatment)” Version 1 April 2008

ⁱⁱ Harmonisation and Accreditation Group (HAG) “Competencies and Training Framework Template” Version 1d March 2009

* The HAG Competencies and Training Framework encompasses two levels of service: Level 1 (screening) and Level 2 (Screening and Treatment). Core competencies are defined for a Level 1 service (described in this document as 1a – 1h etc). Additional competencies are described for provision of a Level 2 service (described in this document as 2i – 2l etc). This mapping also includes general competencies for a level 2 service from the HAG Competencies and Training Framework Template. These are described as Td – Te.